

JOB OFFER

MangoGem is looking for a Technical Writer

About MangoGem

MangoGem (www.mangogem.com) is a Belgian IT scale-up of about 10 persons developing and commercializing an AI software enabling to truly optimize manufacturing planning and scheduling to, at the same time, meet clients' deadlines and capture all potential cost synergies. Global corporations have now evidenced that MangoGem outperforms market leaders in terms of speed, performance, and ability to model operation processes.

MangoGem, based in Waterloo (Belgium), has tripled its revenue in 2021 and will at least do the same in 2022. To support this growth, MangoGem is hiring a technical writer.

Job brief

We are looking for a Technical Writer to produce high-quality end user documentation and sales support materials in English to contribute to the overall success of our products. You will join a team of talented experts who work collaboratively with developers, quality engineers, product managers, and usability experts to make our products easier to use.

Responsibilities

- Work with internal teams to obtain an understanding of the product from the user's and customer's perspectives and create the documentation and sales support materials required
- Produce high-quality documents (texts, schemas, presentations, leaflets, tutorials, web posts, ...) that meet applicable standards and is appropriate for its intended audience
- Write with clarity and with vulgarization skills
- Analyze existing and potential content, focusing on reuse and single-sourcing opportunities
- Create and maintain the information architecture

Requirements

- Proven working experience in technical writing of software documentation and other artefacts
- Ability to deliver high quality documents paying attention to detail
- Ability to quickly grasp technical concepts and make them easily understandable in text and pictures
- Excellent written skills in English. Fluency in French and/or Dutch and/or other languages is a plus.
- Strong working knowledge of document production and processing tools (Microsoft Office, others), and web posting techniques and formats (Wiki, CMS)
- University degree in Business, Science, Engineering or equivalent preferred

Contact

We look forward receiving your C.V. and explore your fit with the team.

Please send your application to hr@mangogem.com

MangoGem S.A.

Chaussée de Louvain.47 - 1410 Waterloo, Belgium

Phone : +32 2 808 08 19

KBC Bank Brussels

Swift BIC KREDBEBB

email: info@mangogem.com

VAT BE-0477.922.859

IBAN BE67-7350-5471-7987